

Transformative Corporate Entrepreneurship

Case: Worcester Beef

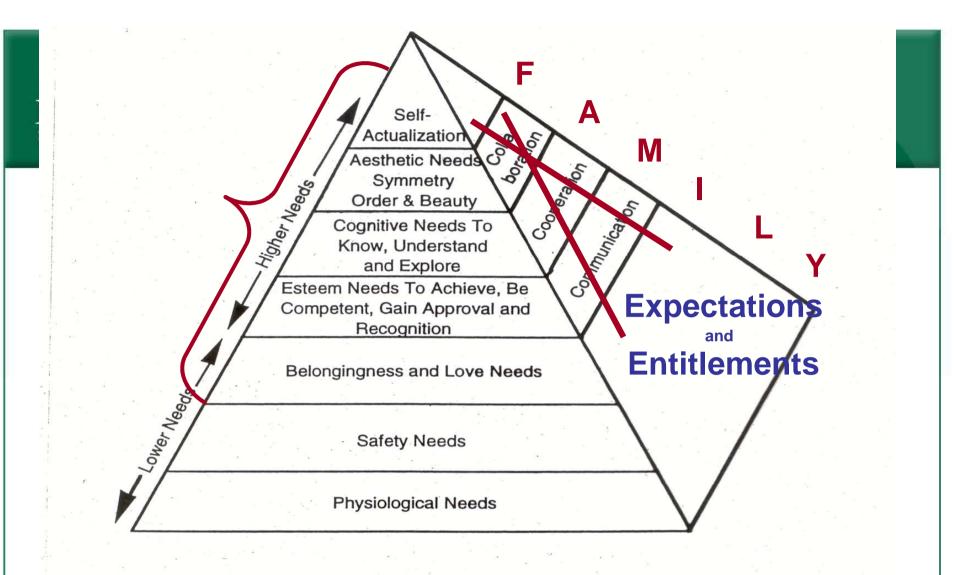
Prof. Michael E. Gordon BABSON COLLEGE

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Worcester Beef Case Issues

- 1) Leadership
- 2) Family
- 3) Financial
- 4) Industry Dynamics
- 5) Strategy
- 6) Succession of CEOs
- 7) Corporate Culture



Maslow's Pyramid of Needs

The three components of entrepreneurial transitioning are shown at the appropriate higher levels. Communication is of paramount importance as everything is built upon it.

Family Issues

(Often in conflict with business goals)

- Emotional Concerns
 - Family Needs
 - Decision Making
 - Control
 - Culture
 - Sibling Rivalry
 - Expectations
 - Careers
 - Conflicts
 - Governance
 - Family Agreements
 - Visions, Values, Goals Family / Individual
 - Politics
 - Communications
 - Loyalty
 - Non-family Outsiders
 - Commitments
 - Management Business Philosophy
 - Succession / Training of Future Leaders
 - OTHERS ?



Corporate Culture ...?

- Human side of the firm
- Shared beliefs and goals
- All-for-one mentality
- Together we can do it
- We are a team !
- OR, THE WORST NIGHTMARE !



What Characterizes an Entrepreneurial Culture?

- **Enlightened LEADER**
- Breeding ground for Entrepreneurs
- Idea-rich environment
- **OPPORTUNITY OBSESSION !**
- Tolerance for failure
- Entrepreneurial Intensity: Risk-taking, Innovativeness, Pro-activeness
- Bottom up / Top down
- Resource availability
- Competitor and market sleuthing
- Compensation / Motivation
- Darwinian adaptation
- Conducive physical environment
- Team spirit, Us against them, We all win together !

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BA • Enlightened LEADER

EXEC

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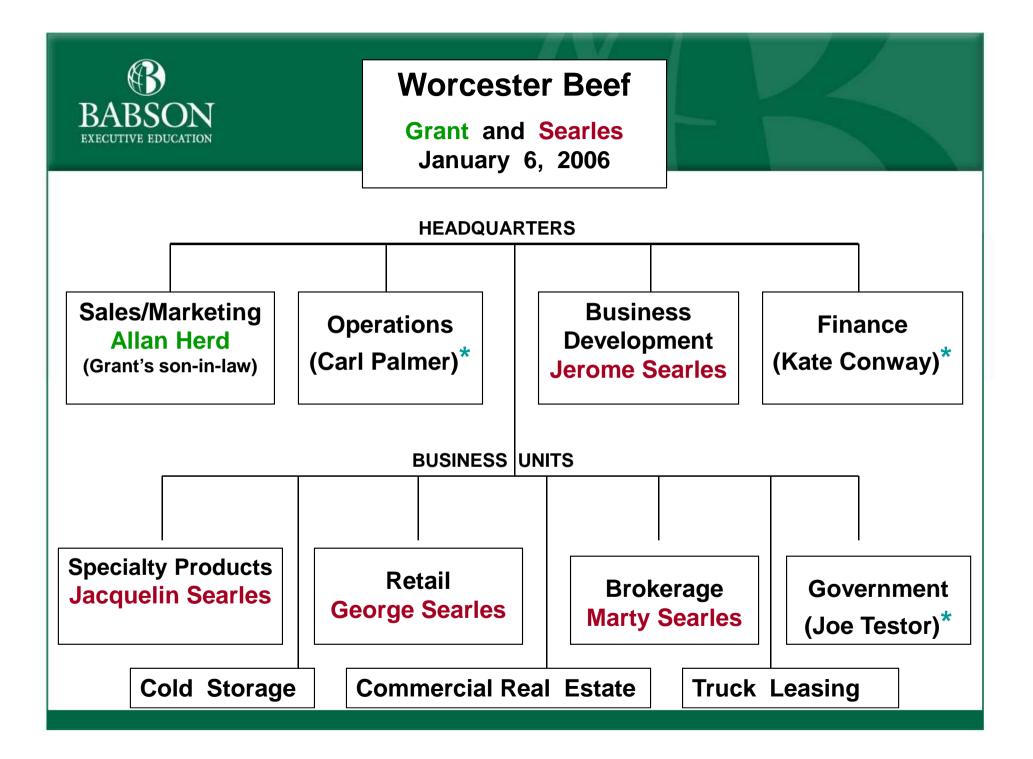
Enlightened LEADER

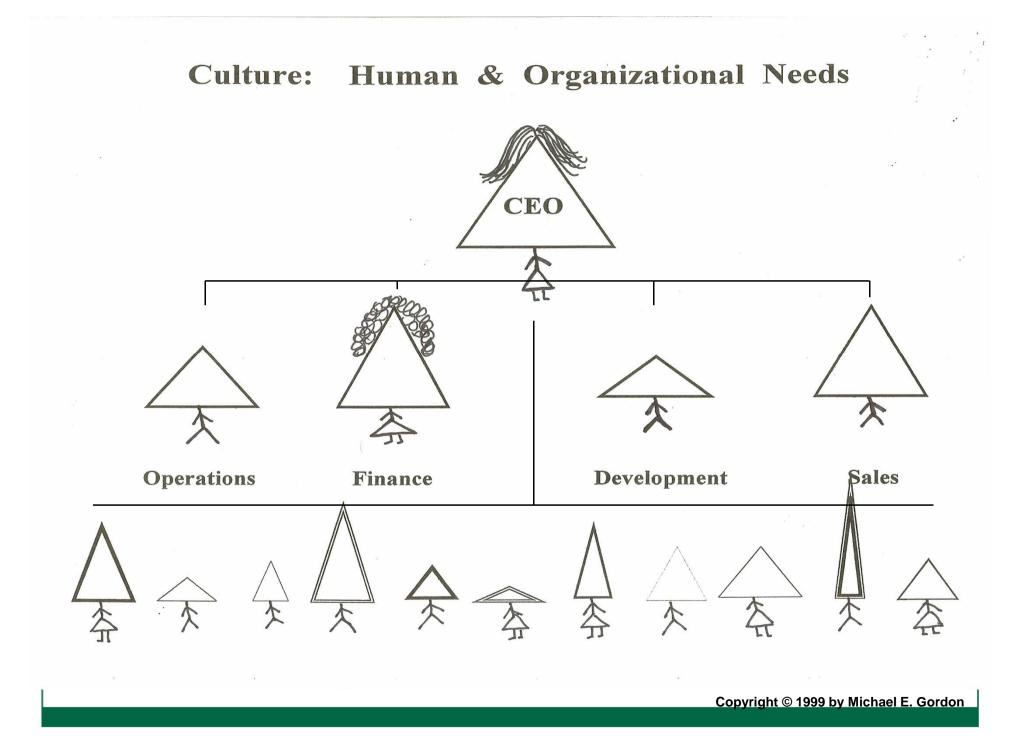
RATE: 0 - 10

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WORCESTER BEEF BALANCE SHEET

December 31, 2005

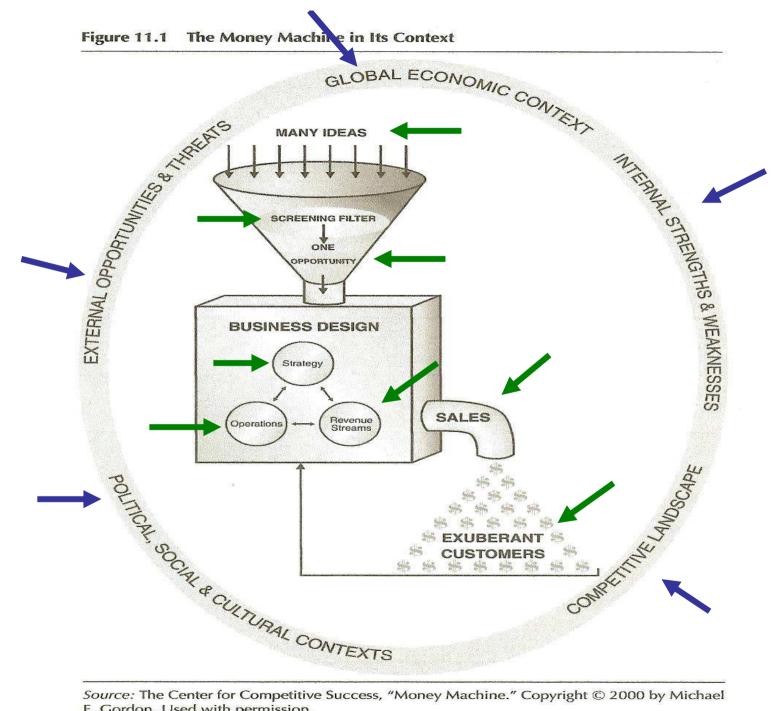
(all numbers \$ 000)

Current Assets

Cash	\$ 340
Inventory	1,580
Receivables	1,220
Total Current Assets	3,140
Long Term Assets	
Property, Plant, Equipment	3,330
Other Long Term Assets	260
Total Long Term Assets	3,590
TOTAL ASSETS	\$ 6,730
IUIAL ASSEIS	50,750
Current Liabilities	50,730
	2,850
Current Liabilities	
Current Liabilities Accounts Payable	2,850
Current Liabilities Accounts Payable Short Term Debt	2,850 1,100
Current Liabilities Accounts Payable Short Term Debt <u>Total Current Liabilities</u>	2,850 1,100 <u>3,950</u>

NUMBER OF SHARES OWNED: Manuel Searles: 10,000; Edward Grant: 10,000

	rceste	er Bee	f Stat	temer	nts of	Operations
EXECUTIVE EDUCATION		(All ni	umbers	in \$ 0	00)	
Sales ? ?	1955	1965	1975	1985	1995	2005
Wholesale	4,100	19,900	41,800	74,000	101,000	89,000
Retail	1,200	2,600	3,700	4,200	5,700	6,400
Total Sales	5,300	22,500	45,500	78,200	106,70	0 95,400
Cost of Goods Sold						
Wholesale	3,200	17,900	37,600	66,600	90,800	80,500
Retail	840	1,900	2,800	3,200	4,300	4,800
Total	4,040	19,800	40,400	69,800	95,100	85,300
Gross Profits (Combined)	1,260	2,700	5,100	8,500	11,600	10,100
GS&A (Combined)	1,142	2,270	3,900	6,300	10,500	10,540
Operating Income (comb	ined) 118	430	1,200	2,200	1,100	(440)
<u>Net Profit</u>	10	170	310	550	170	(610)



Source: The Center for Competitive Success, "Money Machine." Copyright © 2000 by Michael E. Gordon. Used with permission.

BABSINA UE Proposition

Meat packer & wholesale distributor of meats and other food products to <u>restaurants</u>, <u>hotel chains</u> and <u>super-</u> <u>markets</u> in New England (B2B).

Meat Packing & Food Distribution BABSON EVECUTIVE EDUCATION



Food Distribution





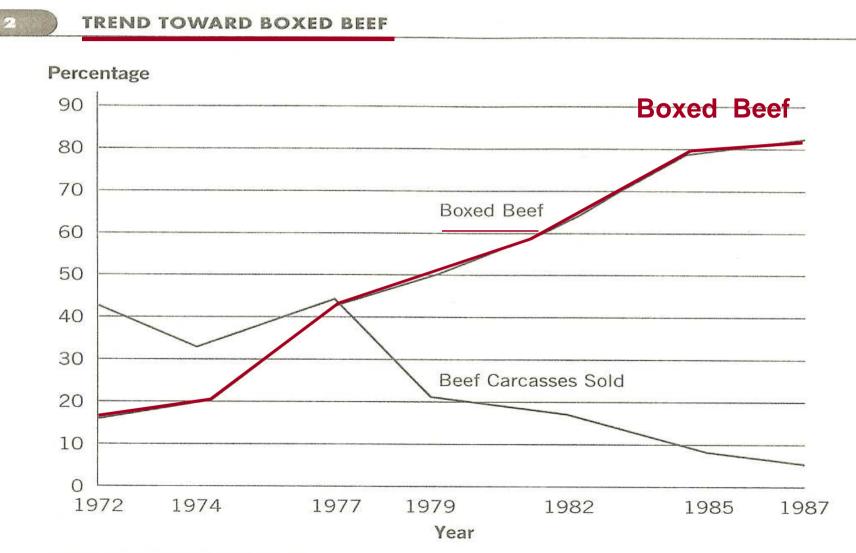
Does the CUSTOMER value this VALUE PROPOSITION ?



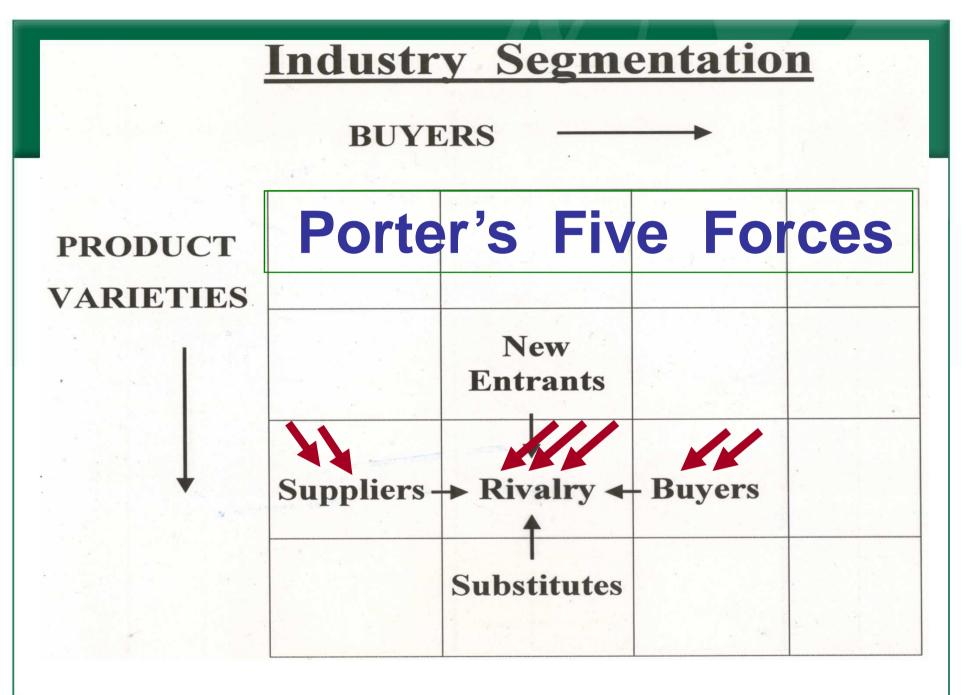
Many Industry

Disruptions

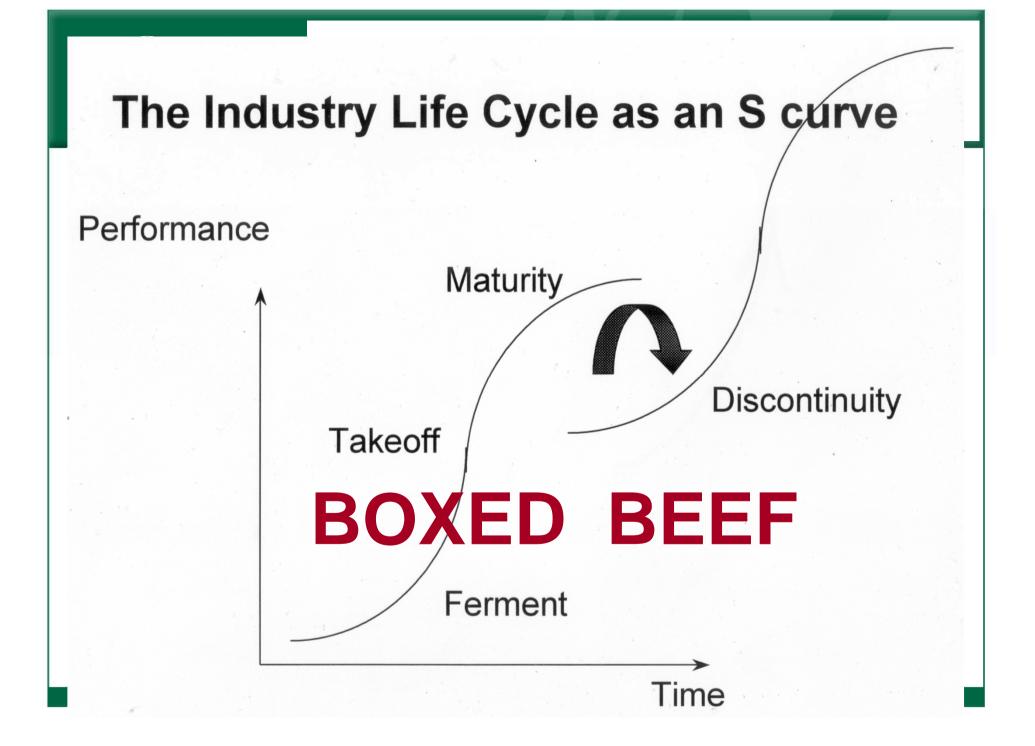
CHAPTER 20 Total Quality and the Human Factor

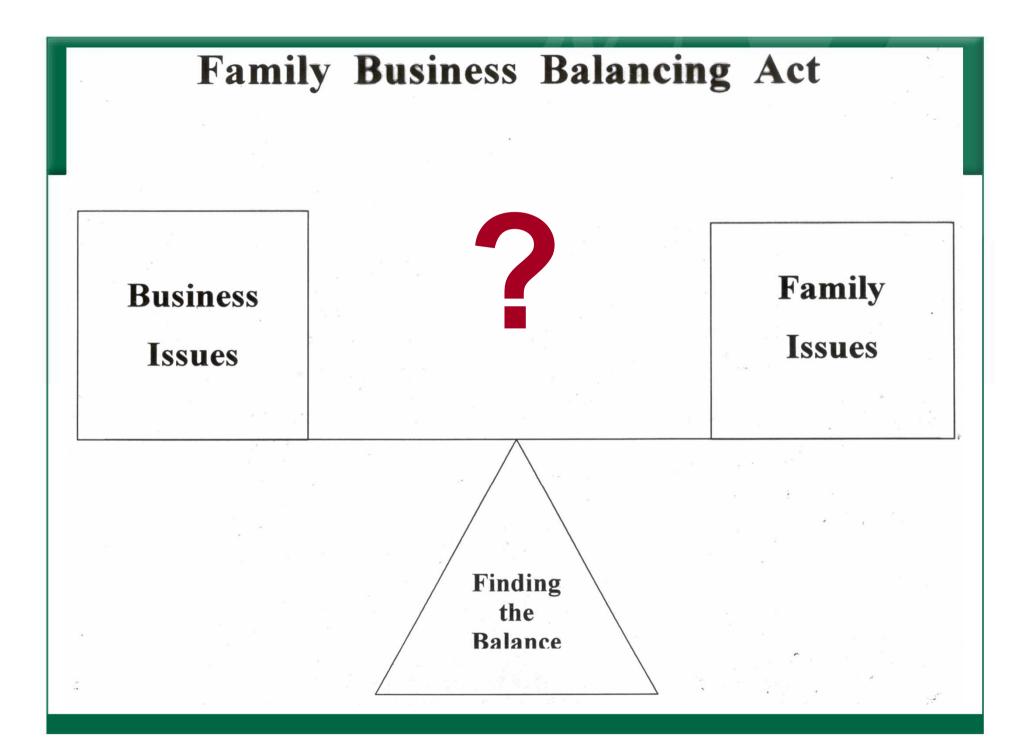


SOURCE: National Food Review 12 (1989).



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Dimensions of Leadership

- Process
- Traits
- Function
- Behavior
- Power
- Vision and Values
- Communication



What should leaders do?

- Lead change
- Vision / Mission
- Financial Strength
- Communicate
- Strategy
- Tactics
- Risk Management
- Fixate on New Opportunities



What should leaders do?

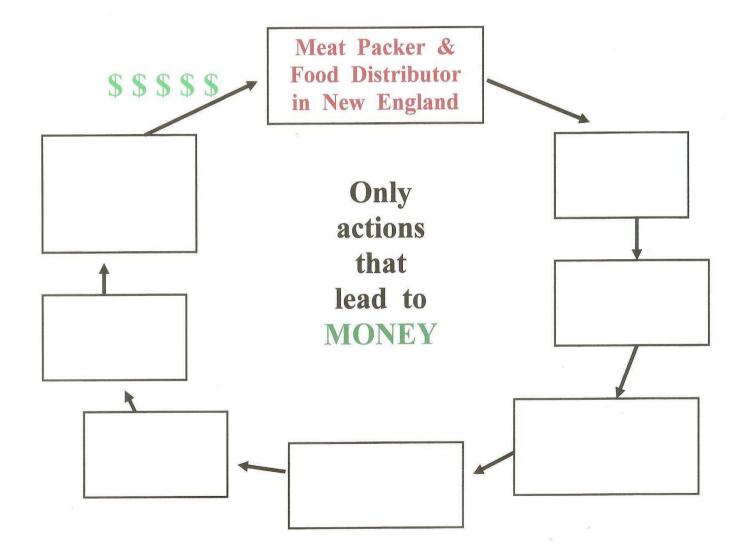
- Train Future CEOs
- Increase Resources
- Allocate Resources
- Develop Corporate Culture
- Moral Tone
- Strategic Initiatives
- EXECUTE !!!
- and more ...

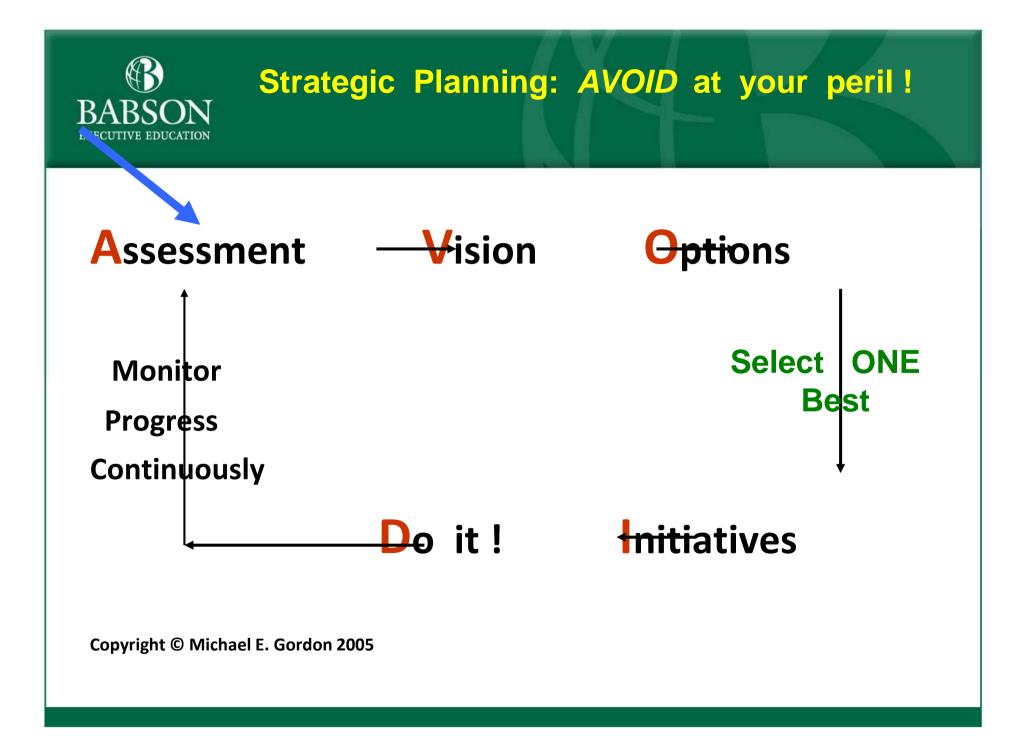


What killed Worcester Beef?

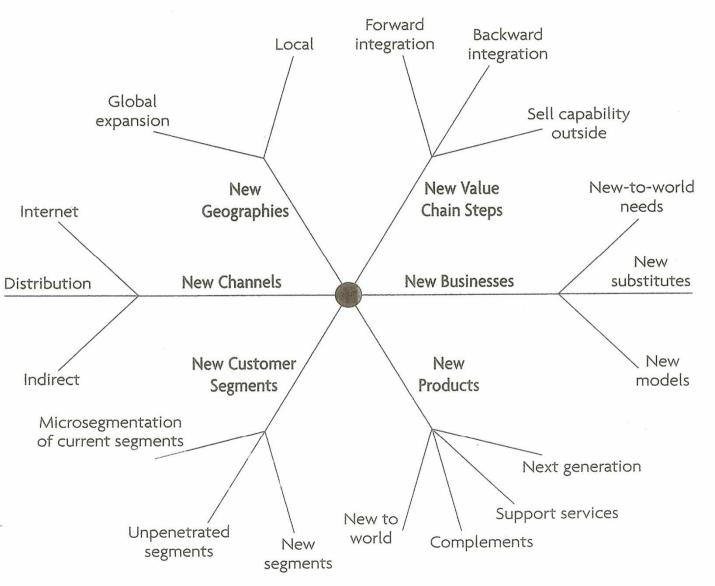
- Non-entrepreneurial Leadership
- Lack of Strategic Planning
- Significant Industry Disruptions
- Marginalized Value Proposition
- Dysfunctional Culture
- Poor Decision Making
- Absence of Transformative Thinking

Gordon's Value Cycle (2005)





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Adjacency Map – Alcoholic Beverage Company

3-2 The Multistep Adjacency Map of an Alcoholic Beverages Company

